

**IMPACT COMMUNITY ACTION**  
**2016 ANNUAL REPORT**



## Executive Leadership

Robert “Bo” Chilton  
Chief Executive Officer

Sue E. Peterson, CPA, CGMA  
Chief Financial Officer

## Senior Leadership

Tyrome Alexander  
Director of Human Resources

Carmen R. Allen  
Community Relations Manager

Latisha A. Chastang, CPCF  
Director of Emergency Assistance

McLain Davis, Jr.  
Energy Efficiency Coordinator

Amber J. Scott, CPRW  
Director of Empowerment Services

Marsha Strong  
Executive Administrator

Robert Thoroughman  
Senior Accountant

LaRon Turner  
Security Supervisor

Kenneth L. Wright, PMP  
Director of Community Outreach and  
Engagement/Research and Planning



## The Mission

To reduce poverty by providing hope-inspiring help and real opportunities for self-sufficiency

## The Agenda

IMPACT Community Action is one of 48 Community Action Agencies in Ohio and more than 1,100 nationally that is on the front line in the War on Poverty. IMPACT’s call to action and brand identity center around the “ripple effect” -- the repercussions of an event or situation experienced far beyond its immediate location.

Each year, IMPACT serves more than 15,000 families in Columbus and Franklin County who are at or below 200% of the Federal Poverty Level. Through a variety of programs and services, we work to move families from crisis to stability, from stability to empowerment, and from empowerment to self-sufficiency.

IMPACT focuses its effort and resources on empowering people to become self-sufficient. The following parable is a common refrain within our organization, “if you give a man a fish, he will eat for a day; but if you teach him how to fish, he will eat for a lifetime.” Through a shared vision and common agenda with our partners, we provide real opportunities that make a collective impact in our community.

## The Foundation

“Each time a man stands up for an ideal, or acts to improve the lot of others, or strikes out against injustice, he sends forth a tiny ripple of hope, and crossing each other from a million different centers of energy and daring, those ripples build a current which can sweep down the mightiest walls of oppression and resistance.”

*Senator Robert F. Kennedy, 1966*

## LETTER FROM THE CHIEF EXECUTIVE OFFICER

**“As long as poverty, injustice and gross inequality persist in our world, none of us can truly rest.”**

-- Nelson Mandela



From all indications, Ohio appears to be recovering steadily from a deep recession; but for some, the recovery has been a slow and grinding recovery. In the heart of the State’s recovery, Columbus in particular, has emerged as a “tale of two cities;” one in which the chasm between “the haves” and “the have nots” grows larger.

The Bureau of Labor Statistics reported Columbus’ March 2017 unemployment rate at 4.0 percent\*. Undoubtedly, Columbus’ low unemployment rate is an indicator of a recovering community. The low unemployment rate is encouraging as I am one of many leaders whom believe that the best way to fight poverty is to empower people with the knowledge, skills and support needed to secure a living wage and stable employment. However, while evidence points to more Central Ohioans in the work force, the data also indicates that many of those employed are the “working poor,” who are caught in a vicious cycle of low wages and underemployment. Simply put, although job growth and development offer the promise of financial stability, the fastest growing sectors and the most common jobs are low-wage opportunities.

According to a recent report by Policy Matters Ohio, “Still struggling: State of Working Ohio 2016,” of our 13 most common occupations, only two pay more than the 200 percent of the official poverty threshold for a family of three (\$40,320); and nine of these most common jobs pay less than \$30,000 per year. \*\*

“Income inequality,” “underemployment,” and “wage stagnation,” are not mere buzz words; they are the stark realities for the many families and individuals we serve each year who are struggling to make ends meet and to live the American Dream. We are fortunate to live in Columbus, Ohio, as I believe we are a community that genuinely cares about the most vulnerable in our community. That care, however, must be grounded in action, opportunity and a shared community vision in which all voices contribute to the grand plan.

Now, more than ever, I believe Community Action is well positioned to inform, educate and galvanize our community to assist those who strive for self-sufficiency; but are facing barrier after barrier. As you read this Annual Report, you will see evidence of IMPACT’s continued commitment to lead, change and shape the next generation of strategies to combat poverty in Franklin County. Once you’ve analyzed the data, I encourage you to take a moment and think about the families and individuals who are represented by those facts and figures. For them, there is still poverty and that is why we are still fighting.

Sincerely,

A handwritten signature in blue ink that reads "Robert E Chilton".

Bo Chilton  
Chief Executive Officer

\*Source: [https://www.bls.gov/eag/eag.oh\\_columbus\\_msa.htm](https://www.bls.gov/eag/eag.oh_columbus_msa.htm)

\*\*Source: <https://www.policymattersohio.org/research-policy/fair-economy/work-wages/state-of-working-ohio/still-struggling-state-of-working-ohio-2016>

## LETTER FROM THE BOARD CHAIR

### **“Have you ever wondered what it means to be self-sufficient?”**

-- Cecil Jones



IMPACT Community Action’s mission is “to reduce poverty by providing hope-inspiring help and real opportunities for self-sufficiency.” Have you ever wondered what it means to be “self-sufficient?” A recent report compiled by Community Research Partners and commissioned by the Ohio Association of Community Action Agencies (OACAA), “2016 State of Poverty: A portrait of Ohio Families\*,” paints a clear picture of poverty in our State. According to the Self-Sufficiency Standard used in this report, at their current average hourly wage, a minimum-wage-earning single parent with two children must work 109 hours per week to achieve self-sufficiency. The Self-Sufficiency Standard, as defined in this report, is a measure that identifies the minimum amount of income a given household needs to adequately meet basic needs without receiving any additional public or private assistance.

The basic needs included in the Self-Sufficiency Standard include housing, food, childcare, transportation, healthcare, taxes and miscellaneous expenses. Taking it a step further, the report deciphers the “allowable” and “disallowable” items in each category. For example, allowable housing expenses are rent, utilities and property taxes, while the unallowable expenses include telephone service, internet and cable expense. Similarly, allowable food expenses include store-bought groceries, while unallowable expenses include take-out meals, fast-food, restaurant meals or alcoholic beverages. Interestingly, allowable miscellaneous items include clothing and shoes, personal hygiene items, paper products, diapers and telephone service, etc.; while unallowable items include, savings, emergencies, and debt repayment.

The data from this report illustrates clearly the plight many Ohioans face with underemployment and wage stagnation, coupled with other barriers to their self-sufficiency. Likewise, the report data suggests that now is the pivotal time for Community Action and all poverty fighting agencies to combine their thought energy and resources to help more families and individuals to meet their basic needs and more. As Board Chair, I am very proud of the fine work that IMPACT does in service to our community. IMPACT remains focused on efforts to reduce poverty and on providing greater accessibility for those who are in need. Similarly, IMPACT remains committed to implementing innovative programs/services that provide the hope-inspired help toward crisis stabilization and empowerment, and that provide real opportunities for self-sufficiency. As you review the 2016 Annual Report, I hope the message of self-sufficiency resonates within in you, and inspires you to join IMPACT’s efforts to reduce poverty in our community.

Sincerely,

A handwritten signature in blue ink that reads "Cecil Jones".

Mr. Cecil Jones  
Board Chair  
IMPACT Community Action

\*Source: [http://www.communityresearchpartners.org/wp-content/uploads/2017/03/SOP2016\\_20170320-FINAL.pdf](http://www.communityresearchpartners.org/wp-content/uploads/2017/03/SOP2016_20170320-FINAL.pdf)

# BOARD OF DIRECTORS

IMPACT has a tripartite board made up of three equal numbers of public sector, private sector and democratically-elected low-income representatives. The Governing Board members are responsible for policy, governance, and strategic oversight of IMPACT Community Action.

The Advisory Board members support the work of the Governing Board by serving on one or more of the Board subcommittees, and providing additional insight, expertise and advocacy to help shape the programs and services offered by IMPACT Community Action.



From Left:  
Cecil Jones, Board Chair  
Robert "Bo" Chilton, CEO

Row 1 (from left): Lamar Peoples, Angela Wright, Maude Hill, Patricia A. Powell, Pamela D. Palmer  
Row 2 (from left): Marc Mast, Robert "Bo" Chilton, Ann Healy  
Row 3 (from left): Ashon McKenzie, Matthew Smydo, Carla Williams Scott, Pastor Dalyn L. Dunn  
Row 4 (from left): Jon Moorehead, Eric Brandon, Henry Davis, Bishop Robert O.E. Keyes  
Row 5 (from left): Ernest Perry, Larry Price (Board Consultant)

## Public Sector

**Joy Bivens**  
Franklin County Job and Family Services

**Eric Brandon**  
City of Columbus Recreation and Parks

**Bishop Robert O.E. Keyes**  
Board Vice Chair  
Public Safety, City of Gahanna

**Ashon McKenzie**  
Children's Defense Fund-Ohio

**Ernest Perry**  
Hands On Central Ohio

**Matthew Smydo**  
Education Policy, City of Columbus

**Carla Williams-Scott**  
Department of Neighborhoods,  
City of Columbus

## Private Sector

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Board Treasurer  
Nationwide Insurance

**Ann Healy**  
Woodforest National Bank

**Cecil Jones**  
Board Chair  
Acceleration Services

**Marc Mast**  
Huntington Investment Company

**Peggy I. Simmons**  
Board Secretary  
AEP Ohio

## Community Sector

**Pastor Dalyn L. Dunn**  
NearEast Sector

**Maude Hill**  
West Sector

**Glynis Jackson**  
Southeast Sector

**Pamela D. Palmer**  
Southwest Sector

**Lamar Peoples**  
Northeast Sector

**Sharyn Rigsbee**  
North Central Sector

**Kenneth G. Ruffin**  
Northwest Sector

Advisory Board: Jennifer Criswell, Valerie Johnson, Patricia A. Powell, Keena Smith, and Angela Wright

## 2016 Accomplishments At A Glance

### *Our Mission is to Reduce Poverty . . .*

- 40,803** pounds of food were distributed to customers in partnership with Mid-Ohio Foodbanks serving 436 households
- 12,511** households took control over their energy expenses and leveraged \$356,315 in assistance via the PIPP Plus Program, the Winter Crisis Program, and the Summer Crisis Program
- 1,630** customers received energy efficiency education and energy-saving appliances through the AEP program
- 585** households received fans and air conditioners during the Summer Crisis Program
- 500** customers received free income tax preparation services
- 347** households received utility assistance via the Columbia Gas Fuel Fund
- 324** customers received emergency assistance, including rent/mortgage assistance, bus passes, bereavement assistance, water utility assistance and other household emergency needs
- 157** dwelling units were weatherized through the Home Weatherization Assistance Program
- 133** customers were referred to, and received material assistance from, the Furniture Bank of Central Ohio
- 22** customers accessed food stamps and/or other local subsidies through the Ohio Benefit Bank Portal

### *. . . by providing hope-inspiring help*

- 344** families received Christmas gift assistance through our partnership with Firefighters 4 Kids
- 215** customers successfully completed Computer Literacy courses
- 214** customers graduated from the five-week Workforce Development/Employment Plus Program
- 161** customers completed Financial Literacy courses
- 115** customers became gainfully employed following Empowerment Services Program participation
- 107** customers received free medical assistance for breathing-related health conditions, in partnership with The Breathing Association
- 92** restored citizens graduated from the three-week Re-Entry Work Readiness Program
- 90** opportunity youth (ages 16-24) received career training and education coaching through the REACH Program with 80 (88%) of those participants obtaining employment or education placement

### *. . . and real opportunities for self-sufficiency*

- 184** students of the Columbus City School District participated in a 10-week Financial Literacy program to embed personal financial principles and concepts as early as third grade
- 92** restored citizens were reintegrated into the community, improving public safety with no new offenses
- 35** customers received one-on-one financial coaching services to establish financial goals and to gain access to asset development resources

## EMPOWERMENT SERVICES



**IMPACT's Financial Services** programs, in collaboration with financial institutions, businesses and community partners, provide cognitive tools, techniques and behavior strategies to reduce economic dependency, increase household sustainability, and lay the foundation to building personal and communal wealth. At the core of Financial Services is the **Money SMART Program**, which teaches customers the importance of adapting sound financial behaviors, including building good credit, learning to budget and creating long-term assets. In 2016, 182 participants completed the Money SMART Program, which includes group financial workshops and individual appointments for federal benefits and financial coaching.

More than 530 customers had their income taxes prepared and filed free of charge through the **SMART Tax Prep** program. Through this program, \$782,752 in Federal and State refunds were returned to these tax payers, with an average refund of \$1,477. The average tax preparation fee was \$261, which equated to an estimated savings of \$138,330 for IMPACT's SMART Tax Prep participants. The average household income for these program participants was \$15,695. Through IMPACT's **Asset Development Program**, more than 175 individuals acquired a matched savings, Individual Development Account (IDA) or banking asset, helping to increase their personal net worth, and to open banking accounts.



In partnership with Fifth Third Bank's Young Bankers Club, more than 50 students in grades 3-5 received financial education through the **Financial Literacy Experience (F.L.E.X.)** program. Additionally, more than 130 opportunity youth (ages 16-24) were provided financial literacy workshops and financial coaching in cooperation with IMPACT's R.E.A.C.H. (Re-engage, Empower, Affirm, Challenge and Honor) Program.

**“I know what it means to live modestly on a single income, and to pray for the opportunity to better one’s self.” -- Elizabeth Buckler**

Elizabeth Buckler came to IMPACT as a single mother who was pursuing her dream of becoming a Montessori teacher. Her love for early childhood education motivated her to pursue a degree with a local community college; however, Ms. Buckler was unaware that the traditional learning track towards an Associate’s Degree in Early Childhood Development would not meet the criteria for Montessori education.



Instead, Ms. Buckler had to become credentialed through the Teacher Education Program (TEP) through the American Montessori Society (AMS). Unlike a collegiate offering, the TEP is training offered through the AMS that is accredited by the Montessori Council for Teacher Education (MACTE). The tuition for the Montessori credential was \$7,200, which was a huge barrier for Ms. Buckler. As an employee of a Montessori school, Ms. Buckler was eligible to receive a 50% discount toward tuition costs; however, the \$3,600 balance would put too great of a strain on her modest income and savings.

While taking advantage of free income tax preparation service through the Financial Services Program at IMPACT, Ms. Buckler learned of an Individual Development Account (IDA) Program IMPACT offered in partnership with JPMorgan Chase Bank. Through the Chase IDA program, Ms. Buckler was awarded \$3,250 toward her tuition costs; and those funds coupled with money that Ms. Buckler saved on her own, enabled her to pursue the Montessori credential and to remain debt-free in the process.

Ms. Buckler successfully completed the Montessori Teachers Examination, and was hired as a Montessori at Home school provider. Montessori at Home provides options for parents of Montessori children to stay engaged throughout the summer. Ms. Buckler was later offered employment with New Albany Montessori, which will provide greater financial opportunities for her and her son.

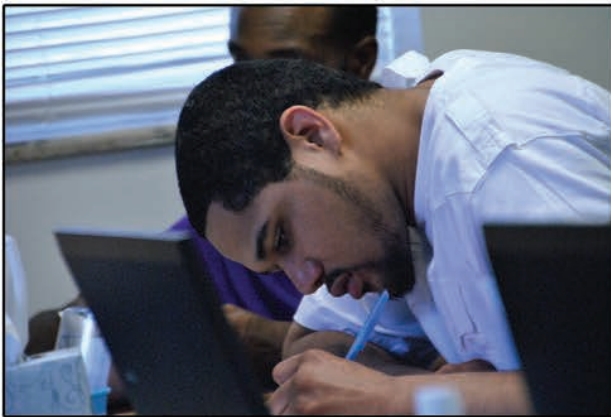
“When I had my son six years ago, I was making \$10 an hour. I was receiving Title XX Child Care benefits which enabled me to pay a small affordable fee towards childcare. I earned a pay increase to \$11 an hour, which excited me until I learned that I would no longer qualify for the child care subsidy and that the daycare expense would jump from \$10 a week to nearly \$400 a month. I had to decline the pay increase so I could afford daycare for my son. Ironically, the pay increase would have created a financial hardship. The gap between assistance and affordability is huge. You simply can’t tell people that they need to get a job anymore because there is not enough equity in earnings. I work and I’ve struggled to pay bills and keep up with what is needed. I believe that financial freedom begins with education and with opportunities like the one I’ve had with IMPACT and Chase Bank. They are directly responsible for making my dreams come true, and they can expect a return on their investment in me.”



## EMPOWERMENT SERVICES

The **Computer Literacy Program** provides basic and intermediate training in computer operations through hands-on repetition, on-line tutorials, and individualized instruction in small classroom settings.

Computer Literacy is a pre-requisite for participants in the Workforce Development/Employment Plus Work Readiness program. Additionally, computer literacy classes are offered to the public through the Community Services Block Grant. In 2016, more than 300 participants, including more than 66 restored citizens and 158 over the age of 50, successfully completed various computer literacy courses.



**The Workforce Development/Employment Plus Program** uses nationally-recognized curricula, PBS Literacy Link Workplace Essentials and Equipped for the Future, to provide cutting-edge training to assist dislocated and disadvantaged workers to secure and maintain employment.

This accelerated five-week program includes computer literacy, résumé writing, mock interviewing, interpersonal development, academic course work, and financial literacy. In 2016, 214 participants completed this program and 115 obtained employment. The average starting wage for Employment Plus graduates was \$9.54, which ranked between the living wage (\$10.14/hour) and minimum wage (\$8.10/hour) for one adult\*.

\*Source: <http://livingwage.mit.edu/counties/39049>

## SUCCESS STORY | EDDIE SLADE

At the time of my release from prison in 2012, I was 55 years old and I had spent more than two-thirds of my life behind bars. When I was six, I saw my father get arrested on the news. I created a glorified gangster image of him, and I decided that I wanted to be just like him. I became the classic troubled youth. My father was locked up, and my mother was working two jobs just to support our family; so, I was raised by the streets.

Despite the trouble I caused my mother over the years, she never stopped loving me and she never gave up on me. When I turned 17, she enlisted me in the army and hoped that the military discipline would help me. After I completed basic training, I got news that my mother was in a coma from a car accident. As she laid in the hospital, I thought over and over again that “my father is in prison and my mother might die. I have nothing to lose.” So I returned to the streets, and “I caught my first case” and I was sentenced to reformatory time. I was released five years later; but had become an angry, ticking time-bomb. Within 11 months, I exploded. I caught a capital offense, and I got a life sentence.



About 15 years into my sentence, the angry young man I used to be became the “old man” in prison who tried to help younger inmates to not make the same mistakes I did. On October 10, 2012, after serving 31 years, I was paroled. I re-entered a world that I didn’t even recognize. Fortunately, I heard about IMPACT and some of its programs that offered a stipend. I thought I would breeze through the program, collect a check and then get out; but I was wrong.



IMPACT’s Re-Entry Work Readiness Program made me confront my past, accept responsibility for my actions, and to hold myself accountable for my future. When I completed IMPACT’s Employment Plus Program, I used the tools and techniques I learned from that training to land a job at IMPACT. I’ve acquired additional training and certifications that allow me to co-facilitate re-entry workshops at IMPACT, and in correctional facilities. IMPACT provides hope and opportunities for people who are looking for a second chance. My past was not a pretty. I made mistakes. I hurt people. I spent 36 years in prison. But I believe that my future is bright and that there are more great things to come for me.

## EMPOWERMENT SERVICES

The **Re-Entry Work Readiness Program** employs a holistic approach and uses tailored curricula, including *Mis-Socialization of Men and Women*, *Love Notes: Establishing and Maintaining Healthy Relationships*, and *Social Skills* (which is a gender-neutral adaptation of the *Thinking For A Change* curriculum) to help restored citizens who are within one year of release, build emotional intelligence, transferable skills and self-esteem through introspection, course work and group dynamics. In 2016, 94 restored citizens completed this program successfully and only 11 recidivated, for an 12% recidivism rate that surpassed the State average (27%) and the national average (44%). Recidivism tracking sources include contact with IMPACT's program participants and self-disclosures by participants; Ohio Department of Rehabilitation and Correction (ODRC) website: Offender Search; Franklin County Clerk of Courts website, and general searches via the internet.



The **R.E.A.C.H. Program (Re-engage, Empower, Affirm, Challenge and Honor)** is an initiative designed to assist eligible out-of-school youth and/or unemployed youth, ages 16-24, through evidence-based instruction, computer literacy and financial literacy workshops, and individualized case management.

The R.E.A.C.H. program features multiple 10-week sessions that provide training in various learning tracks, including Allied Healthcare, Culinary Arts, Entrepreneurship, Hospitality, and Information Technology. Additionally, students learn soft skills such as teamwork, punctuality and proper attendance, time management, creating a positive digital image, cognitive skill development, critical thinking, situational judgement, residency, cultural awareness, diversity and inclusion, and a host of other topics.

Students develop an **Individual Opportunity Plan (IOP)** to determine short-term and long-term employment and educational goals; and are eligible for assistance with post-secondary education transition, work experience placement and on-the-job training, and 12-months of ongoing comprehensive case management and/or follow-up. In 2016, 100 youth completed this program.



## ENERGY EFFICIENCY



The **Home Weatherization Assistance Program (HWAP)** provides energy efficiency services such as housing unit inspections, home insulation (attics and walls), air-leakage detection, and heating system repairs and/or replacements.

IMPACT's HWAP has proven to be a cost-effective way to reduce the energy bills of low-income residents in Franklin County. On average, customers who receive these services can anticipate saving up to 23% to 30% on their energy bills. These savings can make a huge difference in a low-income family budget.

During the recent HWAP program year, July 1, 2015 through June 30, 2016, 157 dwelling units were weatherized.



Additionally, IMPACT partners with American Electric Power Company of Ohio (AEP Ohio) through the **AEP Community Assistance Program**. Through the AEP Program, faulty appliances are repaired or replaced with energy-efficient models to help lower home energy costs, and to reduce the environmental footprints of single-family homes and multi-family units. Additionally, this program provides compact fluorescent light bulbs, and replacements for faucet aerators and shower heads, where applicable.

In 2016, we leveraged \$1,328,216 through the AEP Community Assistance Program to serve 1,622 households.



## EMERGENCY ASSISTANCE



**The Emergency Assistance Program** provides financial and material support on behalf of customers in crisis situations, including homelessness prevention, home furnishings, and critical transportation needs.

In 2016, more than \$91,302 was leveraged to help 539 households with transportation assistance, furniture assistance, rental assistance, water utility assistance, state identification assistance and bereavement assistance.



**The Home Energy Assistance Program (HEAP)** helps households prevent energy service disruptions, restore disconnected services, and/or to secure seasonal needs through the Winter Crisis and Summer Crisis

programs. When combined with the Percentage of Income Payment Plan (PIPP), which is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on the percentage of household incomes, 12,511 households took control over their home energy expenses in 2016, with assistance totaling \$356,315.



## 2016 Ripple of Hope Awards Luncheon Sponsors

The 5th Annual Ripple of Hope Awards Luncheon was made possible by the generous support of our sponsors.

### Legacy Sponsors



### Ripple of Hope Awards Sponsor



### Vision Sponsor



### Mission Sponsors



### Promise Sponsors



### Contributing Sponsors



### Media Sponsor



### Patron Sponsor



### Table Sponsors

Action for Children  
Anita Maldonado, Ph.D.  
Carmen Allen  
Child Development Council of Franklin County  
Columbus Metropolitan Housing Authority  
COWIC  
Franklin County Children Services  
Franklin County Office on Aging  
Friends of IMPACT

IMPACT Community Action Staff  
Jon Moorehead  
Keith Kelley  
Kellye and Kendall Wright  
Larry Price & Associates  
Lily Ng  
Limited Brands  
Marcia K. White  
Matthew Smydo

Melinda Collins/Gwyn Stetler  
Mutual of America  
Otterbein University  
Refuge Temple Church  
Robert "Bo" Chilton  
Sharyn Rigsbee  
Tyrome Alexander  
Walmart  
Woodforest National Bank

(as of 5/23/2016)

## Collective Impact & Special Events

### COMMUNITY OUTREACH AND ENGAGEMENT

In collaboration with The Breathing Association, IMPACT hosted the **Mobile Medical Unit (MMU)** to provide free comprehensive health care options to 110 uninsured and underinsured customers. Overall, the MMU served approximately 584 customers in partnership with other human service agencies, community organizations and faith-based institutions that serve as host locations throughout Columbus and Franklin County. During the 2016 grant year, the MMU leveraged its operating budget to provide more than \$354,500 in fair-market value for the free medical services provided, which include medical professional services, prescription assistance, medical testing and supplies, and other services.



In 2016, IMPACT launched its **Volunteer Engagement Program** to harness the passions and servant leadership of those who support the agency's mission and vision, and to position those individuals in areas where they can make the greatest impact. Assistance (i.e., special events), Strategic Assistance (i.e., advocacy), and Professional Assistance (i.e., workshops & trainings).



In partnership with the Mid-Ohio Foodbank, IMPACT distributed more than 40,800 pounds of food during four **Fresh Produce Giveaways** in July, August, September and October. Approximately 22,034 pounds of vegetables, 16,728 pounds of fruits, and 2,038 pounds of other food items were distributed to 436 households who participated in the four Fresh Produce Giveaway events in 2016.

IMPACT and the Mid-Ohio Foodbank thank the more than 50 staff members, program participants and other volunteers who contributed more than 150 hours of volunteer service to help make the 2016 Fresh Produce Giveaway Program another huge success!



IMPACT and the Mid-Ohio Foodbank work together to feed those in need...  
**Because No One Should Go Hungry!**

## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of  
IMPACT Community Action  
Columbus, Ohio

### **Report on the Financial Statements**

We have audited the accompanying financial statements of IMPACT Community Action ( a nonprofit organization), which comprise the statements of financial position as of December 31, 2016 and 2015, and the related statements of activities, functional expenses and cash flows for the years then ended, and the related notes to the financial statements.

### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

-1-



**INDEPENDENT AUDITORS' REPORT**  
**(Continued)**

**Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of IMPACT Community Action as of December 31, 2016 and 2015, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

***Other Matters***

***Other Information***

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards*, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

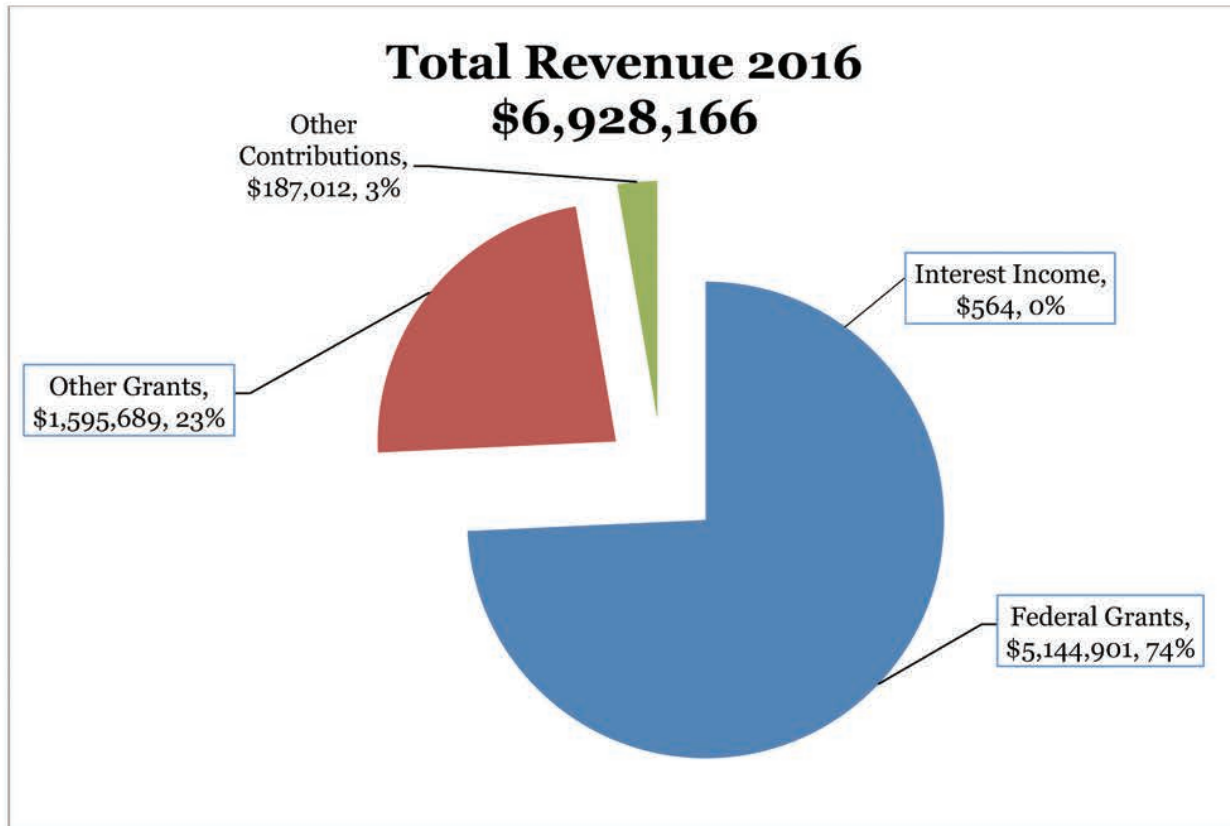
**Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards*, we have also issued our report dated April 18, 2017, on our consideration of IMPACT Community Action's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the IMPACT Community Action's internal control over financial reporting and compliance.

*Hemphill Wright & Associates, Inc.*

Westerville, Ohio

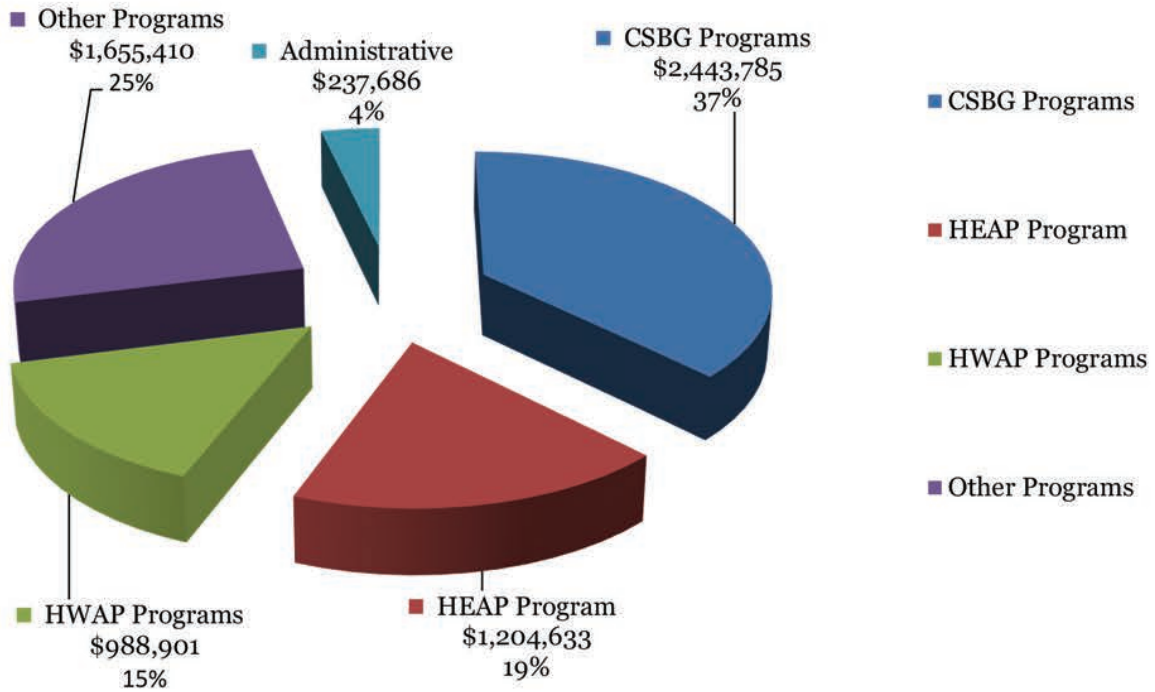
April 18, 2017



IMPACT Community Action received its tenth consecutive unmodified audit opinion for the 2016 year.

- The Ohio Development Services Agency, Office of Community Assistance, passed through federal funds for the Community Support Block Grant (CSBG), Home Energy Assistance Program (HEAP), and Home Weatherization Assistance (HWAP) Programs. These federal funds are provided by Health and Human Services and the Department of Energy.
- The Department of Labor also provides federal funds passed through the Workforce Development Board of Central Ohio for youth self-sufficiency programming.
- The Ohio Association of Community Action Agencies passed through Health and Human Services Funds for Temporary Assistance for Needy Families (TANF) to fund workforce development participant outcomes research.
- Other grants include funding from American Electric Power, the City of Columbus, and Bank of America.
- Other contributions include individual and corporate donations; United Way designated contributions, and various other fundraising initiatives.

## Total Expenses 2016 \$6,530,415



- CSBG Programs include: Financial Literacy, Computer Literacy, Emergency Services, Workforce Development, and Re-Entry Programs (25%).
- HEAP Program provides Home Energy Assistance (19%).
- HWAP Program provides Home Weatherization Services (15%).
- Other Programs (25%) include: AEP grant for energy conservation program, COWIC grant for youth workforce development, MCS/TOUCH Re-Entry case management grant, JPMorgan Chase grant for financial integration, City of Columbus grant for workforce development, and Woodforest National Bank Services Fund for youth program support.

# IMPACT

Community Action

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*Serving Columbus and Franklin County*

Our mission is to reduce poverty by providing  
hope-inspiring help and real opportunities  
for self-sufficiency

700 Bryden Road  
Columbus, OH 43215

614.252.2799

[communications@impactca.org](mailto:communications@impactca.org)

